



Community Policing 2022 Annual Report

**Chicago Police Department
Office of Community Policing**



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THE OFFICE OF COMMUNITY POLICING

The Office of Community Policing (OCP) was created to ensure a focus on community policing and engagement at every level within CPD. OCP firmly believes that in order to achieve success on major reforms and rebuild trust between police and communities, strong partnerships with residents and communities is vital. OCP strives to give communities a voice in all things public safety, including neighborhood concerns, Department policies, trainings, and strategic plans.

In 2016, OCP launched a Community Policing Advisory Panel (CPAP) which was tasked with making a set of recommendations for changes and improvements for CPD's community policing. Through the CPAP, a vision and a mission were created for community policing and seven key pillars were identified. In addition to the recommendations and pillars from the CPAP, OCP is also firmly dedicated to implementing all requirements within the consent decree and achieving full compliance. The first section of the consent decree includes 35 paragraphs for community policing, however, throughout the entire consent decree, community engagement is required on dozens of areas and topics, including impartial policing, crisis intervention, and use of force. OCP will apply its vision and mission towards all initiatives and engagements recommended by the CPAP, required by the consent decree, and beyond.

Vision of Community Policing

Ensure every officer is a community policing officer.

Mission of Community Policing

To build trusting relationships that share responsibility
to create and maintain safe communities.

PILLARS OF COMMUNITY POLICING

1. Creating relationships of trust between CPD and community.
2. Focus on youth engagement.
3. Creation of standards for community policing with clearly identified objectives.
4. Policing that reflects a re-enforced community policing model.
5. Community-oriented training for all CPD.
6. Effective problem-solving measures that include the community and other city agencies.
7. Regular evaluation of community policing measures.

AREAS OF RESPONSIBILITY

Within OCP are dozens of ongoing programs, initiatives, trainings, engagements, and other activities. Each of OCP's areas of responsibility fall into at least one of the following categories:

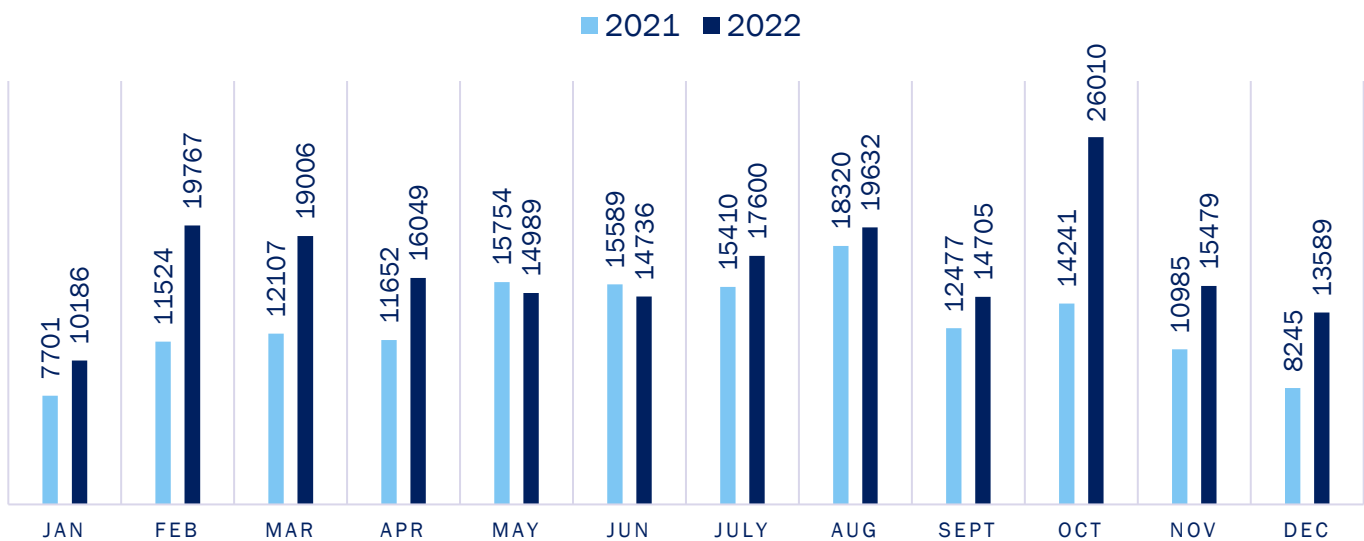
Area & District Coordination	Victim Services	Neighborhood Policing Initiative	Youth Engagements
Civil Rights	Restorative Justice	Training	City Agency Coordination
Performance Management	Honor Guard	Special Activities	Community Policing Advisory Panel
Social Media	Consent Decree	Community Engagement Management System	Special Projects / Executive Projects
Community Engagement on Policies and Trainings	Hate Crimes	Domestic Violence	District-level Community Policing
Custom Notifications	Crisis Management	External Relations	Gender-based Violence
Citizens Academy	Fallen Officer Support	School Visitation Programs	Gold Star Families

2022 YEAR IN REVIEW

As the COVID-19 pandemic eased, 2022 was the first full year since 2020 where the City of Chicago did not have any pandemic-related restrictions and operational changes that significantly impact the Chicago Police Department's ability to engage regularly and meaningfully with communities.

In 2022, CPD documented 201,748 connections with community members. This accounts for a monthly average of 16,812 connections. 2022 also saw an increase in the total number of connections compared to 2021, with 47,743 more connections documented. Connections are defined as residents signing-in at an engagement or event. This number does not include residents who attended an engagement or event but did not sign-in.

TOTAL NUMBER OF CONNECTIONS 2021 & 2022

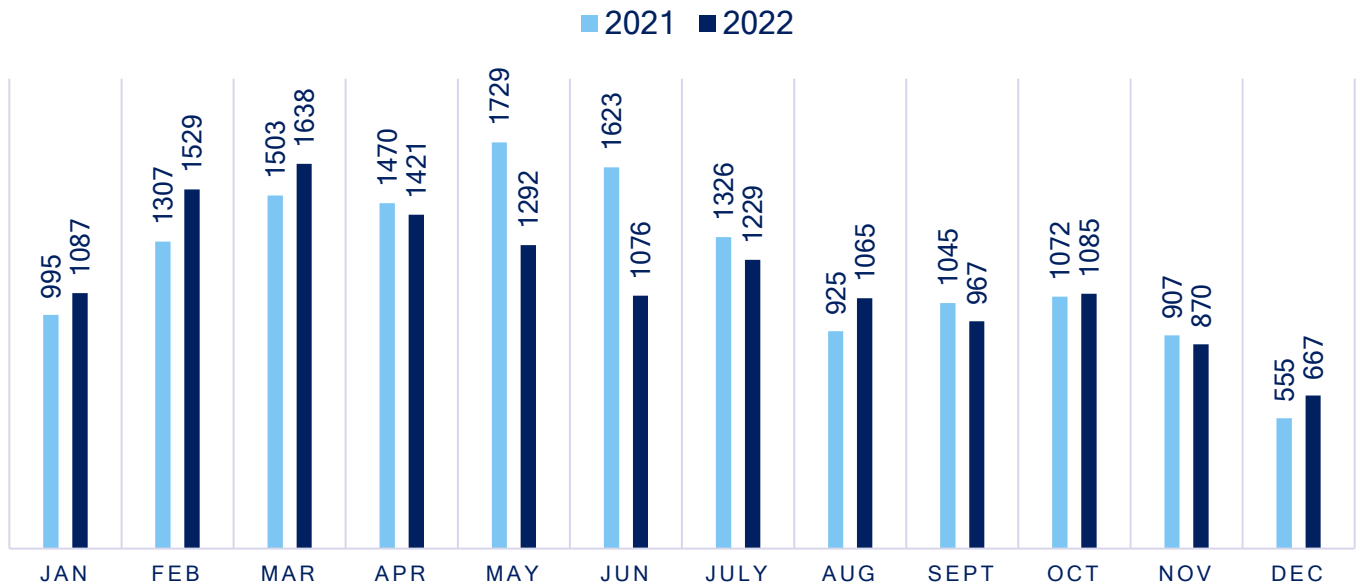


Total Connections in 2021: 154,005

Total Connections in 2022: 201,748

In 2022, CPD documented 13,926 total community engagements. This accounts for a monthly average of 1,161 engagements occurring. 2022 saw a slight decrease in the total number of engagements occurring as compared to the previous year, but the number of connections still increased.

TOTAL NUMBER OF ENGAGEMENTS



Total Engagements in 2021: 14,457

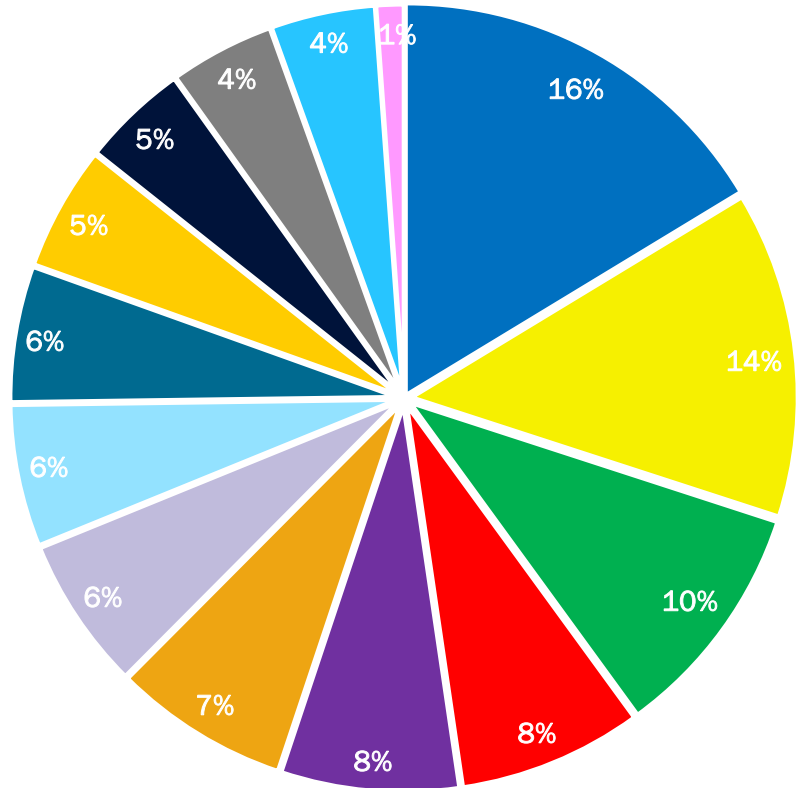
2021 Monthly Average: 1,205

Total Engagements in 2022: 13,926

2022 Monthly Average: 1,161

2022 Engagements By Category

- Youth (2,273)
- District Strategic Plan (1,904)
- Beat Meetings (1,390)
- Business (1,072)
- Recruitment (1,036)
- Older Adults (1,022)
- Consent Decree (889)
- District Meetings (827)
- Domestic Violence (792)
- Charity Opportunities (725)
- Faith-based (618)
- Violence response (612)
- Affinity (607)
- Other (159)



2022 Notable Highlights

Community Engagement on CPD's Transformation Efforts

A major focus of OCP is to lead and coordinate public engagements around how CPD can transform into a better Department by improving its policies, trainings, and strategies. OCP works to bring community voices into the reform conversations and learn from first-hand experiences ways that officers can better respond to and provide services to our communities. This includes ensuring that officers act in a professional manner, treat all people equally and with the dignity and respect that they deserve, and provide as much support to victims as possible.

In early 2022, OCP completed engaging the community on CPD's Protection of Human Rights policy and CPD's Prohibition of Racial Profiling and Other Biased-based Policing policy. These policies are core foundational policies at requiring all members of CPD to treat everyone equally and prohibits any discrimination by a CPD member. Because of the significant community feedback and collaboration on this topic, CPD published the updated policies in June of 2022.

OCP also continued to meet with advocates from Chicago's gender-based violence community to develop new and revise existing policies focus on how officer's response to victims and survivors of various types of gender-based violence, such as domestic violence, sexual assault, and human trafficking. One new policy for CPD is the Prohibition of Sexual Misconduct. Community engagement on this policy was a major focus throughout 2022 and is expected to be completed by mid-2023. Other topics that OCP continued to discuss with the community include on search warrants, interactions with people with disabilities, and interactions with individuals who are Limited-English proficient.

Victim Services

2022 was a year of program growth and expansion for the Crime Victim Services Program. In response to an uptick in aggravated carjacking, victim services were expanded to districts 001 and 018 which experienced the most dramatic increases in aggravated carjacking. Crime Victim Advocates serving nine police districts started to screen gun crime victims for domestic violence. Victims of gun crimes who also screen positive for domestic violence are referred for domestic

violence advocacy services. Domestic violence advocacy services also saw an expansion to districts 006, 015 and 019. July 5, 2022 following the mass shooting in Highland Park, the Chicago Police Department's Crime Victim Advocates were called to support the work of the FBI Crime Victim Specialists for approximately ten days providing support to victims and witnesses of the shooting. In November the Crime Victim Advocates set-up their first Assistance Center following a mass shooting incident on Chicago's west side. Crime Victim Services were also expanded to serve victims of officer sexual



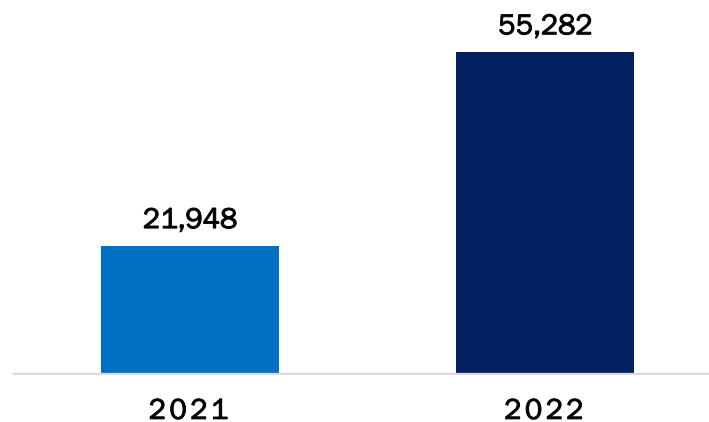
misconduct, victims (non-targets) of search warrants and to the family members of persons who die in police custody.

2022 also saw Crime Victim Service's increased commitment to Department member training by hosting on-going training for Domestic Violence Liaison Officers, pre-service Sergeants, pre-service Lieutenants, pre-service Captains and Commander school. Also the Chicago Police Department contracted with a local community based domestic violence service agency to provide a state certified curriculum for forty hours of training which is the first step for an advocate in Illinois to get state certified, approximately 40 members attended. In our largest commitment to date on training officers on gender based violence, all active members of the department received an eight-hour training facilitated by our Domestic Violence Liaison Officers who received specialized training and certification to teach this eight-hour course.

Youth Interactions and Engagements

In 2022, OCP saw a significant increase in the number of youth engagements held throughout the year and an even more significant increase in the number of young people participating in CPD's youth programs. In 2022, OCP conducted 1,079 more youth engagements compared to the previous year. Additionally, in 2022, OCP documented over 55 thousand youth participants attending one of OCP's youth engagements. This accounts for an increase of 33,334 more youth participants in 2022 compared to 2021. While OCP is encouraged by the increase in youth engagements and participants, OCP recognizes that the COVID-19 pandemic hindered CPD's ability to conduct all engagements in 2021. OCP remains optimistic to continue to expand its youth engagements and outreach in 2023.

2022 YOUTH ENGAGEMENT PARTICIPANTS



OCP made great progress in rebuilding its capacity to support district-level and citywide youth programs throughout 2022. A major component of this was the hiring of five new Youth Service Coordinators, bringing the team to now have six total Youth Service Coordinators. These new civilian members will be pivotal in developing, leading, and implementing programs that bring young people together with police in safe and interactive ways. Five of the six Youth Service Coordinators are assigned to support youth engagements in one of CPD's five geographical areas. They will work closely with the district Commanders, Community Policing Office, and Youth Liaison Officer in each district.

One of the first tasks each of the Youth Service Coordinators supported was CPD's summer youth programs. Like previous years, CPD continued its partnership with the Chicago Housing Authority (CHA) to host the Neighborhood Youth Corp program. This six-week youth mentorship and development program engages 35 young people living in CHA housing through various programs and workshops focused around wellness, professional trades, personal growth, civic engagements, and law enforcement services. OCP continued its annual Youth District Advisory Committee Leadership Institute for the fourth consecutive year. This program provides mentorship and leadership training to over 70 Chicago youth, ages 16 through 25, who are also active participants of CPD's YDAC program. OCP also partnered with the Chicago Park District to support a six-week summer G.R.E.A.T. program, which engaged dozens of youth at various park district locations across the City.

Other youth programs that OCP continued throughout 2022 include Youth District Advisory Councils (YDAC), which are youth-led groups who meet monthly with CPD district leadership to discuss ongoing challenges the young people are facing in their community and ways to collaboratively resolve them. These engagements bring young people and police together in safe and proactive ways aimed at building trust and partnership between police and young people. OCP also continued to partner with Chicago Public School (CPS) and the Renaissance Knights Foundation on the Cops and Kids (C&K) initiative, which promotes peace in schools and communities by increasing positive relationships between youth and police officers while utilizing the game of chess as the vehicle for engagement.



ENGAGEMENT TYPE	ENGAGEMENTS	PARTICIPANTS
Youth (17-under)	2,017	51,073
School-Based (Officer Friendly, D.A.R.E., etc.)	133	2,195
Youth District Advisory Committee / Youth Input Meeting	59	1,188
Emerging Adults (18 - 24)	46	663
Police Explorers	13	115
School Resource Officer Engagements	5	48
TOTAL	2,273	55,282

Community Partnerships

Throughout 2022, OCP worked collaboratively with Research and Development and community partners to develop a new CPD Special Order formalizing CPD's community partnership structure. The new order, Special OrderS02-03-16 Community Partnerships, defines both formal and informal community partnerships:

- Formal Community Partnerships are any relationship between the Department and a community organization or stakeholder that is formalized by a contract, memorandum of

understanding, or an agreement between them. The contract or agreement will define the roles and expectations of the Department and the community organization or stakeholder. Formal Community Partnerships may be financially supported by the Department but is not a requirement.

- Informal Community Partnerships are any relationship between the Department and a community organization or stakeholder that has not been formalized by a contract or agreement. Informal Community Partnerships may be financially supported by the Department but is not a requirement.

The order also provides guidance on the individual responsibilities of members who will be responsible for maintaining community partnerships, including how to identify, track, document, and evaluate these partnerships.

Community Liaison Reports

Homeless and Unsheltered Communities

After some staffing changes, CPD's new Homeless and Unsheltered Communities Liaison, Officer Patrise Washington, started her role in June of 2022 and worked to hit the ground running. She immediately began learning the landscape of Chicago's diverse homeless and unsheltered communities and reached out to local community organizations and service providers to establish a connection and relationship. She often visited various encampments across the City to hear first-hand from individuals living there on what their challenges were and how CPD can be helpful.

Towards the end of 2022, Officer Washington began working with the 008th districts Affinity Liaison Officer to develop and conduct an outreach event at Midway Airport, which had recently seen an influx of individuals experiencing homelessness seeking shelter in one of its underground walkways. Officer Washington coordinated with local community partners and service providers to develop a meaningful, trauma-informed, and harm-reduction focused outreach engagement. The outreach effort is expected to occur in January of 2023.

Language Access & Limited English Communities

As CPD's first-ever Language Access Coordinator, Roxana Cortes continued to build on the initiatives she started in mid-2019. During 2022, she implemented several language accessibility initiatives to improve communications and engagement with limited English proficiency (LEP) communities to increase transparency and build trust.

In 2022, she developed new partnerships between CPD and the City Colleges of Chicago to present officers with educational, training, and community engagement opportunities. A *Spanish for Law Enforcement* course is offered three times yearly at the Police Academy and Malcolm X College. And community engagement events, called *ESL Cafes*, occur monthly at Richard Daley College, Kennedy-King College, and the Arturo Velazquez Institute. During these sessions, officers engage meaningfully with English language learners as they both learn about each other's cultures.

Coordinator Cortes continued to expand the previously implemented on-demand video interpretation program that offers round-the-clock language assistance in over 240 languages. Police vehicles were issued DeX phones equipped with the InSight app from LanguageLine, increasing the current number of phones with the activated app to 2,809. During 2022, CPD assisted in 52 languages through this app during 1,201 encounters, totaling



9,506 minutes. These calls are also tracked per district, allowing CPD to better understand the language needs of Chicago communities. In addition, officers continued to receive training on language services provision through roll call presentations, an online presentation, a *Guide to Providing Language Assistance* training bulletin, various pamphlets with *Tips and Instructions for Working with an Interpreter*, a *Language Application Notice* posted for officers at their facilities, and an e-learning video: *Language Assistance for Public Safety*.

Throughout the year, Coordinator Cortes translated 200 new documents into various languages, including policies, forms, posters, flyers, announcements, brochures, door hangers, signs, presentations, and booklets. These materials are available online, posted at front-facing police facilities, and distributed or presented during community outreach events and on social media. She also ensured the presence of in-person language interpreters and obtained equipment for simultaneous interpretation during community engagement events.

The Language Access Coordinator also published materials for the public: a multilingual *Guide to Language Assistance* that informs the public about free services for LEP persons. Another publication is a wallet-sized *I-Speak Card*, available in 22 languages. This card informs residents of their right to obtain language assistance, raises public awareness of Chicago's Welcoming City Ordinance, and helps LEP persons request assistance in their language. She facilitated the distribution of these resources and *Language Access Policy Surveys* to the public and community organizations serving LEP persons. She also regularly participates in refugee and resettlement consultations with social service agencies citywide, quarterly meetings with the Mayor's Office of New Americans, and regular trainings the US Department of Defense, and the Migration Policy Institute.

Immigrant and Refugee Communities

After almost one year of community interactions, community presentations, and workshops, CPD's Immigrant and Refugee Liaison, Officer Jocelyn De La Torre, has learned that every moment and every interaction counts. Understanding the community needs by aligning with the Chicago Police Department's missions, Officer De La Torre hopes to bring together the immigrant and refugee community and the police department. From her conversations with many undocumented individuals and refugees, she learned that there is still a great level of mistrust when it comes to working with the department. She also learned from the community that language barriers continue to prevent immigrants and refugees from connecting with police when they need to. Officer De La Torre's work often focused on these two points, with hopes that creating these

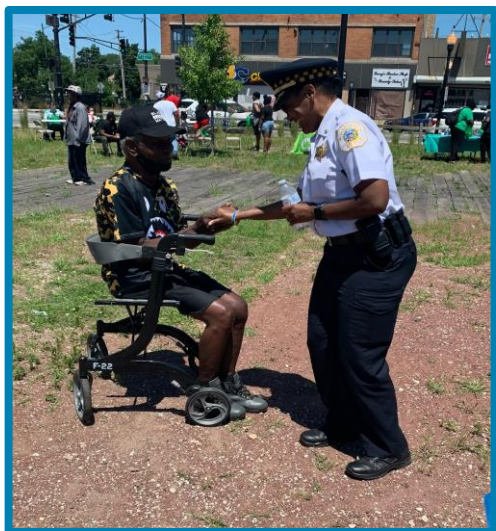
relationships among stakeholders will create new trust within CPD and create more positive interactions between the immigrant and refugee community and the Chicago Police Department.

Throughout the year, Officer De La Torre met with dozens of community-based organizations, government partners, and other stakeholders to collaborate on ways CPD can best support individuals who are undocumented, refugees, or seeking asylum. As part of these conversations, Officer De La Torre often discussed ways to build trust between the police and the community. Through these community engagements, Officer De La Torre was able to meet stakeholders from Pilsen Neighbors, who expressed interest in collaborating with CPD to participate in the Fiesta Del Sol, the largest Latino festival in the Midwest. Fiesta Del Sol celebrated its 50th Anniversary in 2022 and invited CPD to bring a restorative justice program for all ages throughout their 4-day festival. They also invited CPD to participate in the immigration expo and soccer clinic, where all adult interactions received a drawstring bag with CPD resources inside available in English or Spanish. As part of CPD's participation, CPD partnered with ABC basketball (Academics, Basketball, and Community) which invited officers and youth members of ABC to compete against each other in a basketball tournament.



People with Disabilities Community

2022 was pivotal in establishing valuable networking opportunities for the ADA Compliance Officer. These organizations included the Veterans Health Administration, Elderwerks, Special Olympics of Illinois, Alzheimer's Association of Illinois, the Adult Continuing Education Program at City Colleges, Whitney Young Chicago Public High School, Lighthouse for the Blind, American Diabetes Association, Illinois State Police Silver Search Program, and South Loop Village Dementia Friendly Illinois.



The ADA Compliance Officer attended the 28th Annual Alzheimer Day Conference sponsored by the Northwestern Feinberg School of Medicine in May. In addition, she attended the Alzheimer's and Dementia: Building a Strategic Law Enforcement Response Conference in November. This conference provided valuable information on making updates to current policies and training regarding missing persons experiencing signs of dementia or Alzheimer's.

Some of the year's accomplishments include the collaboration with Wilbur Wright College Continuing Education Program. Two sections of American Sign Language training (10 weeks) with a total enrollment of 36 CPD employee students were successfully completed with

additional classes scheduled for 2023. CPD documents including the Domestic Incident Notice, Sexual Assault Incident Notice, and Victim Information Notice were translated into Braille format and distributed to all districts and various units. Copies of the valuable Elderwerks 2021-2022 Senior Resource Directory were distributed to the Older Adult Liaisons in each of the police districts.

The ADA Compliance Officer has continued collaborating with the Mayor's Office for People with Disabilities by participating in monthly access meetings in addition to making recommendations for updating police policies, procedures, and training regarding missing persons, Older Adult Disaster Preparedness, Arrestee in Custody Communications, and Processing Arrestees to name a few. The ADA Compliance Officer maintains the responsibility for updates to the CPD webpage and FOP General Handbook with current information that officers refer to when communicating with the Deaf and Hard of Hearing.

LGBTQ+ Communities

Throughout 2022, CPD's LGBTQ+ Liaisons continued to focus on building new community relationships and partnerships, supporting LGBTQ+ victims of crimes and incidents of hate, and raising awareness about their program. The Liaisons continued to meet regularly with various community groups, including the Mayor's LGBTQ+ Advisory Committee, to collaborate on different efforts to support the LGBTQ+ community. Following PFLAG's ("Parents, Families, and Friends of Lesbians and Gays") Northern Illinois conference and fashion show held at Water Tower Place in partnership with Howard Brown Health, the LGBTQ+ Liaisons began attending in hopes of bridging the gap between law enforcement and queer allies.



The LGBTQ+ Liaisons were able to increase their outreach efforts during June 2022 to commemorate Pride Month. The Liaisons had outreach engagements and booths at the Midsummer Festival in Andersonville, Pride Festival in Northalsted, Pride in the Park at Grant Park, and Southside Pride in Hyde Park. They also led the annual Pride Parade alongside CPD's Pride vehicles. Following this momentum, the LGBTQ+ Liaisons organized popup booths throughout the summer in Chicago's Northalsted neighborhood on Friday and Saturday nights when there was a significant increase in LGBTQ+-

identifying individuals heading out to local bars and restaurants.

Unfortunately, 2022 saw an increase in hate crimes and hate incidents, including against the LGBTQ+ community. As these incidents occurred, the LGBTQ+ Liaisons provided outreach and support to victims, often serving as a liaison between the victim and the detective as well as helping to connect the victim with a community-based service provider.

GET INVOLVED

OCP is always looking for community members to engage with and partner with on its various efforts. Interested in working with CPD?

Please contact OCP at community@chicagopolice.org or by calling (312) 745 – 5900

To find out about other ways to get involved and upcoming events or engagements, please go to <https://home.chicagopolice.org/community-policing-group/>

OTHER RESOURCES

Non-Emergencies

Telephone: 311 (within city limits) Telephone: 312-746-6000 (outside of city limits)

Compliment a Chicago Police Officer

Website: <https://www.chicagocopa.org/compliment-an-officer/>

File a Complaint on a Chicago Police Officer

Website: <https://www.chicagocopa.org/complaints/> Telephone: (312) 746-3609

City of Chicago Domestic Violence Help Line

Telephone: (877) TO-END-DV (863-6338)

Drug Hotline

Telephone: (800) CRACK44 (272-2544)

Gang Hotline

Telephone: (312) 746-GANG (4264)

Anti-Gun Enforcement

Telephone: (877) CPD-GUNS (273-4867)

